

Republic of the Philippines
NATIONAL PRIVACY COMMISSION

***PROGRAMS/PROJECTS/ BENEFICIARIES AND STATUS OF IMPLEMENTATION
as of 31 December 2021**

MAJOR PROGRAM	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>1. COMPLIANCE AND MONITORING PROGRAM</p> <p>(ENHANCED DATA PRIVACY COMPLIANCE AND MONITORING PROGRAM</p> <p>– Government and Private Sector Data Privacy Resilience Program)</p>	<ul style="list-style-type: none"> • Government – NGAs, SUCs, LGUs and GOCCs; • Private sector including MSMEs and high-risk private institutions; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs 	<p>Through this program, the NPC stays fully committed its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02 dated 20 September 2018 on guidelines on checking for compliance to heighten awareness and facilitate compliance among data subjects, including Personal Information Controllers (PICs) and Personal Information Processors (PIPs) through their Data Protection Officers. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC thru its Compliance and Monitoring Division conducts privacy compliance sweeps/checks and aids on matters relating to data protection at the request of a national or local agency, a private entity or any individual.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 – 2021.</p> <p>This program aims to:</p> <ul style="list-style-type: none"> • Effectively and efficiently perform one of the mandates of the Commission in monitoring the registration of all PERSONAL data processing systems; • Monitor compliance thru various forms of audit, such as, but not limited to on-site visits; • Effectively deploy awareness specifically on How to Comply with the Five (5) Pillars of Compliance including the 32-Point Compliance Checklist. 	<p>Significant accomplishments under this program are as follows:</p> <ul style="list-style-type: none"> • 641 organizations (488 private and 153 government), were checked for DPA compliance thru privacy sweeps; • 335 Data Protection Officers (DPOs) registered composed of 288 organizations and 47 individual professionals. Per cumulative report, an overall total of 24,273 DPOs had registered. • 483 certificates of registration with complete requirements issued in the last quarter of 2021; • 138 total of Compliance Letters Sent; • Development of EC Online Registration System or eRehistro. • Thru the Compliance and Monitoring Division, the NPC received a total of 219 Data Breach Notifications. Of these notifications, the top three (3) specific causes are unauthorized disclosure, followed by ransomware and malware and lost device or files.

<p>2. DPO and Industry Development Program</p> <p>(Enhanced Data Protection Officers (DPO) ACE Training and Certification Program)</p>	<ul style="list-style-type: none"> • Data Protection Officers (DPOs); • Personal Information Controllers and Processors (PICs and PIPs); • Data Subjects 	<p>The Data Protection Officers Accountability, Compliance and Ethics (DPO ACE) training and certification program aims to further accelerate the capabilities of registered and aspiring Data Protection Officers (DPOs) by capacitating them to do the right things right.</p> <p>This program seeks to equip the DPOs with the relevant privacy and data protection knowledge and skills necessary to manage effectively in a risk-based and comprehensive manner the compliance of their organizations to the Data Privacy Act of 2012. This training and certification program is based on the Commission's Five (5) Pillars of Data Privacy Accountability and Compliance Framework as well as international laws and standards that find application within the Philippine setting.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 – 2020.</p>	<p>Accomplishments under this program are as follows:</p> <ul style="list-style-type: none"> • 95.4% overall total average rating garnered from the participants of: five (5) DPO-ACE Training and Certification. For the 4th quarter, a total average 95.5% rating garnered from the conduct of two (2) DPO-ACE activities: <ul style="list-style-type: none"> (a) 95% for DPO ACE Level 1 Training in partnership with DICT Luzon Cluster 3 on 11 Aug, with 120 participants; (b) 95% for DPO ACE Level 1 Training for MOA Party-Agencies on 25 Aug, with 132 participants; (c) 96% for DPO ACE Level 1 Training for the Mixed Sector on 29 Sept 2021; with 135 participants and Development of DPO ACE Level 2; (d) 97% for DPO ACE Level 1 Training Program for Financial Sect on 10 November with 113 participants; (e) 94% for DPO ACE Level 1 Training in coordination with CICC and DICT on 09 December with 283 participants. • Development of Audio Visual Presentation (AVP) for modules of the DPO ACE. • Development of Train the Trainers (T3) Program, an Audit Committee was created to deliberate ten (10) T3 Programs.
<p>3. COMPLAINTS HANDLING AND ENFORCEMENT PROGRAM</p>	<ul style="list-style-type: none"> • The beneficiaries of this program are the data subjects and/or complainants 	<p>The NPC thru its Complaints and Investigation Division, handles complaints and institute investigations regarding violation of RA 10173 and other issuances of the Commission, including violations of the rights of data subjects and other matters affecting personal data and security breach; summon witnesses and require the production of evidence by a subpoena duces tecum for the purpose of collecting the information necessary to perform its function under the purpose of collecting the information necessary to perform its function under the law; facilitate settlement of complaints through the use of alternative dispute resolution processes and adjudicate on other matters affecting personal data and security breach;</p> <p>With the high-profile data breaches and complaints on the privacy risks associated with digital technology, the NPC endeavors to accelerate its complaints handling, case investigation and enforcement program where majority of concerns focusing on the</p>	<p>A total average rating of 94% of privacy concerns and complaints were handled and investigated by the Commission under the Complaints Handling and Investigation Program. Throughout the year, 9,001 were handled and investigated comprising of 358 filed cases and 8,643 privacy concerns.</p> <p>Per cumulative data, a grand total of 25,257 privacy concerns and complaints were received by the NPC since 2016.</p>

		<p>personal information and security breaches and the surge in individual complaints of privacy harassments from online lender and breaches on personal information. Moreover, there were the so-called "privacy concerns" that were received mostly through the email address complaints@privacy.gov.ph.</p>	
<p>4. PRIVACY POLICY AND STANDARDS DEVELOPMENT PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs; • Privacy advocates 	<p>The NPC issues advisory opinions on privacy concerns to provide the stakeholders and the citizens guidance on significant public interest issues with data privacy and protection and to uphold the data privacy of individuals in Information and Communications Technology (ICT) systems in both public and private sectors. These advisories elaborate further on the key concepts to assist organizations and individuals' general understanding of the Republic Act No. 10173 or known as the Data Privacy Act of 2012. Likewise, the NPC addressed inquiries of various stakeholders, and reviewed privacy notice policies, data sharing agreements, and legislative bills having data privacy and protection implications.</p>	<p>FY 2021 has been a prolific year for the NPC thru its Privacy Policy Office in terms of issuances that elaborate key concepts and obligations under the Data Privacy Act of 2012 (DPA), especially with the issues that have emerged with the pandemic. These issuances also provide guidance on significant public interest issues with data privacy implications:</p> <p>A. <u>Circulars</u></p> <ul style="list-style-type: none"> • <u>NPC Circular 2021-01 – 2021 Rules of Procedure of the National Privacy Commission</u> • <u>NPC Circular No. 2021-02 Guidelines on the Processing of Personal Data During Public Health Emergencies for Public Health Measures</u> <p>B. <u>Advisories</u></p> <ul style="list-style-type: none"> • NPC Advisory No. 2021-03 – <u>Guidelines On The Processing Political Activity</u> • NPC Advisory No. 2021-02 – <u>Guidance For The Use Of The Management Framework</u> • NPC Advisory No. 2021-01 – <u>Data Subject Rights</u> <p>C. <u>Advisory Opinions</u></p> <ul style="list-style-type: none"> • <u>No. 2020-054: Personal Data Collection and Retention Using QR Codes for Contact Tracing</u> • <u>No. 2020-055: Applicability of the Criteria for lawful Processing of Personal and Sensitive Personal Information</u> • <u>No. 2021-001: Request for an Overseas Filipino Worker (OFW) to Delete Records Stored in the Balik Manggagawa Online System</u> • <u>No. 2020-002: Disclosure of Summary of Evaluation and Ratings Form</u> • <u>No. 2021-003: Information Sharing and the Philippine Maritime Manpower FactBook</u>

			<ul style="list-style-type: none"> • <u>No. 2021-004</u>: Request for Personal Data by HMO Brokers • <u>No. 2021-005</u>: Conflict of Interest in the Designation of Data Protection Officer • <u>No. 2021-006</u>: Re: Data Classification For The Disclosure Of Procurement-related Documents • <u>No. 2021-007</u>: Re: Data Sharing Arrangements Of The Philippine Veterans Affairs Office With Other Government Agencies • <u>No. 2021-008</u>: Re: Request For Official List Of Legitimate Taxi Operators And Company-related Accounts • <u>No. 2021-009</u>: Re: Forensic Audit On Company-issued Assets • <u>No. 2021-010</u>: Re: Private Detective Services • <u>No. 2021-011</u>: Re: Request Of A Voter For The Erasure Of Name From The Certified List Of Overseas Voters Posted In Philippine Embassies • <u>No. 2021-012</u>: Re: Documentary Requirements For Accreditation As Financial Institution • <u>No. 2021-013</u>: Re: Request For Information In Aid Of Implementing The Hague Child Abduction Convention • <u>No. 2021-014</u>: Re: Posting Of Photo In A Social Media Platform Without Consent • <u>No. 2021-015</u>: Re: Transfer Of Employee Records From SSS To GSIS • <u>No. 2021-016</u>: Re: Data Privacy Implications Of Uploaded Contracts In The Development Bank Of The Philippines' Website • <u>No. 2021-017</u>: Re: Intellectual Property Investigation And Enforcement Agencies' Rights To Inquiry And Request For Personal Information • <u>No. 2021-018</u>: Re: PNP Request For Personal Information From Employers • <u>No. 2021-019</u>: Re: Access To Documents In An Administrative Case • <u>No. 2021-020</u>: Re: Installation And Use Of Global Positioning Systems (GPS) On Motorcycle Units • <u>No. 2021-021</u>: Re: Disclosure Of Addresses Of Terminated Employees To The Office Of The Prosecutor For A Criminal Case • <u>No. 2021-022</u>: Re: Processing Personal Data For Electronic Know-your-customer (eKYC) • <u>No. 2021-023</u>: Re: Processing Of Personal Data For Research Without Ethics Clearance
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<p>5. PRIVACY PROMOTION PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); • Data Protection Officers or DPOs; • Privacy advocates 	<p>Cognizant of the need to directly engage covered organizations, both in private and government sector, individual professionals and the citizens, the NPC strengthens its advocacy program thru embarking nationwide awareness campaign through the conduct of briefings and trainings on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.</p> <p>This is one of the four (4) priority programs and projects (PAPs) of the Commission that were validated by the National Economic Development Authority (NEDA) and included in the Updated 2017-2022 Public Investment Program (PIP). This Tier 2 program was approved and funded by the DBM from 2019 – 2020.</p>	<p>A total of twenty-one (21) activities and projects (APs) on Data Privacy Act (DPA) nationwide awareness campaign for the whole year were successfully implemented comprising of the following:</p> <ul style="list-style-type: none"> • Celebration of Data Protection Day 2021, 28-Jan-2021; • Annual Celebration of Privacy Awareness Week, 27-28 May 2021; • DPO ACE Training and Certification program; • 359 NPC Stakeholders Consultative Meetings; • 261 NPC Speaking Engagements by invitation; • NPC Social Media Campaigns consist of 156 Facebook posts with 124,248 likes, 99 tweets with 4,510 Twitter followers and 53 Instagram posts; • Public Affairs and Media-Related Activities comprising of 1,348 pick-up and mentions and 48 Public Relation activities; • 43 Advisory Opinions issued;

			<ul style="list-style-type: none"> • 30,722 public assistance thru emails, walk-ins, calls, social media messages acted upon; • 197,756 total average of website monthly visits; • 4 Public Health Emergency (PHE) bulletins - NPC Response to COVID-19 issuances for 2021 PC PHE Bulletin. A total of 24 bulletins were issued since 2020; • 15 articles were featured in the DPO Journal newsletter; • Launching of Train the Trainers (T3) Program under the PHILDPO ACE Program; • 2 NPC Circulars published: NPC 2021-01 - 2021 Rules of Procedure of the National Privacy Commission and NPC Circular No. 2021-02 Guidelines on the Processing of Personal Data During Public Health Emergencies for Public Health Measures; • 3 NPC Advisories issued: No. 2021-01 on Data Subject Rights, No. 2021-02 - Guidance for the Use of the ASEAN Model Contract Clauses and ASEAN Data Management Framework; and No. 2021-03 - Guidelines on the Processing of Personal Data for Election Campaign or Partisan Political Activity; • 2020 Annual Report publication; • NPC Privacy Trust Mark; • 61 NPC Statements on DPA and other privacy concerns and issues; • NPC Audio Visual Presentations and other information and promotional materials; • 4 Philippine National Standards Advisory Opinions issued ; • 2 Kabataang Digital sessions conducted with 13,700 participants.
<p>6. INTERNATIONAL COOPERATION PROGRAM</p>	<ul style="list-style-type: none"> • Data subjects; • Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); 	<p>Likewise, the Commission is fully committed to strengthen its international coordination and collaboration activities with international entities to adopt/observe standard practices and issuances related to data protection and privacy. The Commission has been heavily involved in its international commitments with the Association of South-East Asian Nations (ASEAN), the Asia Pacific Economic Cooperation (APEC), the Global Privacy Assembly (GPA) (formerly the International Conference of Data Protection and Privacy Commissioners (ICDPPC), and various international working groups. The Commission has likewise acted as Philippine’s representatives in various international conferences, not only as attendees but also as esteemed panelists, in recognition of the Commission’s expertise in data privacy in the Asia Pacific region.</p>	<p>International coordination and collaboration activities with international privacy entities were continuously strengthened to adopt/observe standard practices and issuances related to data protection and privacy:</p> <ul style="list-style-type: none"> • Information Commissioner's Office (ICO) - MOU Signing between NPC and United Kingdom's (ICO)/12-January; • Global Privacy Assembly (GPA) Covid-19 Working Group Meetings and UK ICO Meeting regarding GPA Joint Statement/ 05 August; • WhatsApp Meeting with Hong Kong Singapore and Macao/19-January;

	<ul style="list-style-type: none"> • Data Protection Officers or DPOs; • Privacy advocates 		<ul style="list-style-type: none"> • Council of Europe (COW) 40th Anniversary of Data Protection Convention 108/28-January; • IAPP Data Privacy Day: A Fireside Chat/28-Jan; (f) US Embassy/NPC Market Landscape/ Registration Guidance/ 22-January; • CIPL/NPC Contract Meeting/ 03 Feb and Centre for Information Policy Leadership (CIPL) and GPA Covid-19 WG Joint Virtual Roundtable/ 24 Aug; • Meeting with Amazon Web Services/23 February; • ASEAN Digital Data Governance Meetings; • APEC Related Meetings (GPEN Pacific Call); • International Forum and Privacy and Data Protection May 19, 2021; • Joint EU-Singapore Webinar on Cross Border Data Flows, May 25, 25, 2021; • 55th Asia Pacific Privacy Authorities Forum June 16-18, 2021; • Asia Tech x Singapore (ATxSG) Summit/14 July; • World Health Organization (WHO) Meeting with GPA/ 02 September; • FPF Asia Pacific Inaugural Event, Singapore/ 16 September; • ASEAN Data Protection and Privacy Forum (ADPPF) Meeting/ 27 September • 56th APPA Forum 01-03 December; • NPC-PDPC Singapore Meeting/02 December; • 2nd Ministerial Conference on Civil Registration and Vital Statistics (CRVS) in Asia and the Pacific/ 16-18 November; • SEF Policy Launch on Data Flows 17 November; • NCAPEC and BSA Privacy Roundtable Briefing session and Meeting/ November 2021.
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**for Transparency Seal*


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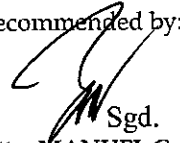
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