



Republic of the Philippines
NATIONAL PRIVACY COMMISSION

***PROGRAMS/PROJECTS/ BENEFICIARIES AND STATUS OF IMPLEMENTATION
as of 31 December 2020**

MAJOR PROGRAMS	BENEFICIARIES	RATIONALE OF THE PROGRAM	STATUS OF IMPLEMENTATION (On-going)
<p>1. ENHANCED DATA PRIVACY COMPLIANCE AND MONITORING PROGRAM</p> <p>— Government and Private Sector Data Privacy Resilience Program</p>	<p>1. Government – NGAs, SUCs, LGUs and GOCCs;</p> <p>2. Private sector including MSMEs and high-risk private institutions;</p> <p>3. Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data);</p> <p>4. Data Protection Officers or DPOs</p>	<p>The NPC stays fully committed its monitoring efforts to ensure strict compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 under the NPC Circular No. 18-02 dated 20 September 2018 on guidelines on checking for compliance to heighten awareness and facilitate compliance among data subjects, including Personal Information Controllers (PICs) and Personal Information Processors (PIPs) through their Data Protection Officers. Aside from monitoring the compliance of government agencies or instrumentalities on their security and technical measures and managing the registration of data processing systems, the NPC thru its Compliance and Monitoring Division conducts privacy compliance sweeps/checks and aids on matters relating to data protection at the request of a national or local agency, a private entity or any individual.</p> <p>This program aims to:</p> <ul style="list-style-type: none"> • Effectively and efficiently perform one of the mandates of the Commission in monitoring the registration of all PERSONAL data processing systems; • Monitor compliance thru various forms of audit, such as, but not limited to on-site visits; • Effectively deploy awareness specifically on How to Comply with the Five (5) Pillars of Compliance including the 32-Point Compliance Checklist. 	<p>Accomplishments under this program are as follows:</p> <ul style="list-style-type: none"> • 317 organizations, comprising of 249 private companies and 68 government agencies, were checked for DPA compliance thru privacy sweeps; • 22,958 Data Processing Systems registered; • 22,943 Data Protection Officers (DPOs) registered composed of 10,498 organizations and 12,445 individual professionals; • 4,546 certificates of registration with complete requirements issued; and • 1 compliance advocacy briefing conducted. <p>The following interventions thru the Privacy Promotion Program and Complaints Handling Program are also correlated under this program which served as guidelines to comply with DPA related laws, policies and rules, The following are highlights of accomplishments:</p> <ul style="list-style-type: none"> • Nineteen (19) Public Health Emergency (PHE) bulletins in response to data privacy issues in relation to COVID-19 testing and contact-tracing efforts of the Philippine government. • Two (2) Circulars issued - DOH-NPC Joint Circular No. 001 on Guidelines on the Use of Telemedicine in Covid-19 Response and No. 002, on Processing & Disclosure of Covid19 related Data for Disease Surveillance and Response. • In complaints handling and per cumulative report, 99% or 15,979 out of 15,982 complaints and privacy concerns received, were acted upon, handled and investigated. Out of 2,458 filed complaints received from 2016 to 28 December 2020, the following status are: Initial Stage: 57; For submission of evidence:199; For discovery hearing: 264; Various stages post hearing (Submission of Pleadings): 774; For drafting of decision: 865; and Resolved:299.

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<p>2. RESILIENT DATA SUBJECTS</p> <p>– Enhanced Data Protection Officers (DPO) ACE Training and Certification Program</p>	<p>1. Data Protection Officers (DPOs);</p> <ul style="list-style-type: none"> • Personal Information Controllers and Processors (PICs and PIPs): Fulfillment of essential requirements for compliance to the Data Privacy Act of 2012 (DPA); • Data Subjects: Increased compliance of PICs and PIPs with the DPA will ensure that their privacy rights are upheld and personal data are secured and kept safe. 	<p>The Data Protection Officers Accountability, Compliance and Ethics (DPO ACE) training and certification program aims to further accelerate the capabilities of registered and aspiring Data Protection Officers (DPOs) by capacitating them to do the right things right. The program seeks to equip the DPOs with the relevant privacy and data protection knowledge and skills necessary to manage effectively in a risk-based and comprehensive manner the compliance of their organizations to the Data Privacy Act of 2012. This is also to respond to the clamor raised by DPOs nationwide to raise their level of competency and understanding as well as to establish a pool of personnel equipped with skills at par with global standards in data privacy and protection. This training and certification program is based on the Commission's Five (5) Pillars of Data Privacy Accountability and Compliance Framework as well as international laws and standards that find application within the Philippine setting.</p> <p>Likewise, the Commission is fully committed to strengthen its international coordination and collaboration activities with international entities to adopt/observe standard practices and issuances related to data protection and privacy. The Commission has been heavily involved in its international commitments with the Association of South-East Asian Nations (ASEAN), the Asia Pacific Economic Cooperation (APEC), the Global Privacy Assembly (GPA) (formerly the International Conference of Data Protection and Privacy Commissioners (ICDPPC), and various international working groups. The Commission has likewise acted as Philippine's representatives in various international conferences, not only as attendees but also as esteemed panelists, in recognition of the Commission's expertise in data privacy in the Asia Pacific region.</p>	<p>Accomplishments under this program are as follows:</p> <p>1. Ten (10 PHIL-DPO Compliance, Accountability and Ethics (ACE) Trainings were conducted with nine hundred sixty-two (962) participants:</p> <ul style="list-style-type: none"> • DPO ACE Level 1 Certification Program; 83 participants; 23 July. • DPO ACE for BPO Transportation/Logistic Sectors; 122 participants; 05 August. • DPO ACE Level 1 Training; 97 participants; 12 August. • DPO ACE Level 1 Training; 74 participants; 19 August. • DPO ACE Level 1 Training for Retail and Manufacturing; 123 participants; 25 August. • DPO ACE Level 1 Training for Manning/Mixed Sector; 77 participants; 02 September. • DPO ACE Level 1 Training for Utilities/Mixed Sector; 118 participants; 09 September. • DPO ACE Level 1 Training for Government Sector; 104 participants; 16 September. • DPO ACE Level 1 for the Real Estate Sector; 68 participants 23 September. • DPO ACE Level 1 for Manning / Mixed Sector; 77 participants, 07 October. <p>2. International coordination and collaboration activities:</p> <ul style="list-style-type: none"> • Eleven (11) Association of South-East Asian Nations (ASEAN)-related Meetings; • Asia Pacific Economic Cooperation (APEC); • Thirty-eight (38) Global Privacy Assembly (GPA) meetings; • 53rd APPA forum on June 2020; • 36 ASEAN Digital Data Governance meetings; • Joint Cyber Security Working Group; • Global Privacy Enforcement Network (GPEN); • World Bank Group Data Privacy Day - High Level Lunchtime Roundtable, Washington DC, 28 Jan 2020; • COE Data Protection Views from Strasbourg 1-3 July 2020; • CBPR - Expansion Meeting; • GPA COVID-19 Taskforce Meetings 28 August 2020; • ASEAN Data Protection and Privacy Forum 18-19 August 2020; • Sixteen (16) APEC Related Meetings; • ADGSOM Leader's Information Meeting, 16 Sept 2020; • OECD-GPA COVID-19 Workshop; 16 Sept;(16) UNDP - Japan Covid-19 Project Board Meeting 08 September 2020; • Meeting with Facebook, 16 October 2020; • ICO COVID-19 Roundtable Meeting, 18 November 2020; • Council of Europe 51st Bureau Meeting, 16-18 December 2020

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3. PRIVACY PROMOTION PROGRAM	1. Data subjects; 2. Personal Information Controllers & Processors (PICs & PIPs) - (organizations & individual professionals who collect & process personal data); 3. Data Protection Officers or DPOs; 4. Privacy advocates	<p>Cognizant of the need to directly engage covered organizations, both in private and government sector, individual professionals and the citizens, the NPC strengthens its advocacy program thru embarking nationwide awareness campaign through the conduct of briefings and trainings on Data Privacy Act and other related issuances to promote data privacy of the stakeholders and the citizens for them to know and understand their rights which are protected under the Data Privacy Act of 2012.</p> <p>The Privacy Promotion Program aims to contribute to fully engage and empower citizens as data subjects (Philippine Development Plan - PDP Chap. 5); increase the competitiveness, innovativeness & resiliency of Personal Information Controllers (PICs) and Personal Information Processors (PIPs) from various industries/sectors (PDP Chap. 9); and reduce citizen's vulnerability to data privacy risks including identity theft/fraud, financial loss, loss of employment or business opportunity, discrimination, embarrassment and physical risks to safety (PDP Chap. 11).</p>	<p>A total of 17 activities and projects (APs) on Data Privacy Act (DPA) nationwide awareness campaign comprising of the following activities:</p> <ul style="list-style-type: none"> • 3rd National Data Privacy Conference, May 29, 2020, 2000 pax; • 12 Data Privacy Council Meetings; • 349 NPC Stakeholders Consultative Meetings; • 173 NPC Speaking Engagements (by invitation); • NPC Social Media Campaign consist of 129 Facebook posts with 102,871 likes, 196 tweets with 3,417 Twitter followers and 54 Instagram posts; • New Media Monitoring Activities comprising of 2,372 pick-up & mentions and 68 Public Relation activities; • 52 Advisory Opinions issued; • Privacy Wall Forum App with 600 member users from 31 sectors; • Public assistance thru emails, walk-ins, calls, social media messages; • website visits with an average of 133,797.83 monthly visits; • 19 Public Health Emergency (PHE) bulletins - NPC Response to COVID-19; • DOH- NPC Joint Circulars Nos. 001 and 002 on Telemedicine- government's response to Health Care System. • Launching of Kabataang Digital Online, 25 November 2020 with 1,719 participants.

**for Transparency Seal*

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