

QUARTERLY PHYSICAL REPORT OF OPERATION
As of December 31, 2020

BAR no. 1

Department: Department of Information and Communications Technology
Agency: National Privacy Commission
Operating Unit: < not applicable >
Organization Code (UACS): 370030000000

Particulars	UACS CODE	Physical Target (Budget Year)					Total	Physical Accomplishment (Budget Year)				Total	Variance	Remarks	
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	1st Quarter		2nd Quarter	3rd Quarter	4th Quarter					
REGULATORY AND ENFORCEMENT PROGRAM	31010000000000														
OD : Privacy and data security in Information and Outcome Indicators															
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better		70%	70%	70%	70%	70%	70%	83%	94%	95.5%	90.83%	20.83%		NPC garnered an overall 90.83% satisfaction rating from the respondents/stakeholders during the conduct of the following NPC activities and projects (APs) for FY 2020 via video conferencing: 1st Qtr: Pursuant to Presidential Proclamation No. 929 s. 2020 declaring a state of calamity throughout the Philippines due to Corona Virus Disease (COVID) 2019, the conduct of Phil-DPO ACE Training and Certification and DPM/DPO Briefings for March 2020 were put on hold; 2nd Qtr: 83% satisfaction rating from 1,385 respondents during the 3rd National Data Privacy Conference held on 29 May 2020 in celebration of the Privacy Awareness Week (PAW) 2020; 3rd Qtr: 94% satisfaction rating from the conduct of the following: 1. 92% rating - nine (9) DPO ACE Level 1 Trainings from July to September 2020, with 855 respondents; 2. 96.18% rating - 1st Data Privacy and Freedom of Information (FOI) Congress 2020 in September 2020, with 387 respondents; 4th Qtr: 95.5% satisfaction rating from 1,719 respondents during the conduct of the Kabataan Digital Launch.	
2. Number of private sectors and government agencies checked for DPA compliance		20	30	30	20	100	79	94	45	99	317	217		Per cumulative report, the following are significant accomplishments under the Enhanced Data Privacy Compliance and Monitoring Program: (a) 317 organizations, comprising of 249 private companies and 68 government agencies, were checked for DPA compliance thru Privacy sweeps; (b) 22,958 Data Processing Systems registered; 22,943 Data Protection Officers (DPOs) registered composed of 10,498 organizations and 12,445 individual professionals; (c) 4,546 certificates of registration with complete requirements issued; and (d) one (1) compliance advocacy briefing.	
Output Indicators															
1. Number of Public Information/Education Projects Implemented		2	4	4	2	12	7	5	4	1	17	5		A total of 17 activities and projects thru Data Privacy Act (DPA) nationwide awareness campaign were conducted comprising of the following: (a) 3rd National Data Privacy Conference, May 29, 2020, 2000 pax; (b) 12 Data Privacy Council Meetings; (c) 349 NPC Stakeholders Consultative Meetings; (d) 173 NPC Speaking Engagements by invitation; (e) NPC Social Media Campaign consists of 128 Facebook posts with 102,871 likes, 196 tweets with 3,417 Twitter followers and 54 Instagram posts; (f) News Media Monitoring Activities consisting of 2,372 pick-up & mentions; (g) 68 Public Relation activities and PR value of: (h) 52 Advisory Opinions issued; (i) Privacy Wall Forum App with 600 member users from 31 sectors; (j) 80,309 public assistance thru emails, walk-ins, calls, social media messages; (k) website visits with an average of 133,797.83 monthly visits; (l) 19 Public Health Emergency (PHE) bulletins - NPC	

Department: Department of Information and Communications Technology
 Agency: National Privacy Commission
 Operating Unit: < not applicable >
 Organization Code (UACS): 370030000000

Particulars	UACS CODE	Physical Target (Budget Year)				Total	Physical Accomplishment (Budget Year)				Total	Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter			
1. Number of Public Information/Education Projects Implemented	2	2	4	4	2	12	7	5	4	1	17	5	Response to COVID-19: (m) DOH-NPC Joint Circulars Nos. 001 and 002 on Telemedicine- government's response to Health Care System; (n) NPC DPO Journal - September 2020 release; (o) PRST Campaign; (p) 1st Data Privacy and Freedom of Information (FOI) Program in government Sector; 22 September 2020; (q) Kabaalaang Digital Online Launch, 25 November 2020 with 1,719 participants.
2. Percentage of requests for technical assistance responded to within the prescribed time frame	75%	75%	75%	75%	75%	98%	99%	99.91%	99.94%	99.94%	24.94%	Per cumulative report, 99.94% or 80,309 out of 80,369 queries, thru emails, walk-ins calls, AskPriva App, and Social Media messages were acted upon including requests for position papers, and advisory opinions on the implication and interpretation of the provisions of the RA10173. Its IRR, NPC issuances and other data privacy laws. Around 52 Advisory Opinions were issued.	
3. Percentage of complaints and investigations resolved	65%	65%	65%	65%	65%	92%	90%	99%	99%	99%	34%	Per cumulative report, 99% or 15,979 out of 15,982 complaints and privacy concerns received, were acted upon, handled and investigated. Out of 2,458 filed complaints received from 2016 to 28 December 2020, the following status are: Initial Stage: 57; For submission of evidence:199; For discovery hearing: 264; Various stages post hearing (Submission of Pleadings): 774; For drafting of decision: 865; and Resolved: 299.	
4. Number of international membership or cooperation entered	0	1	1	1	3	1	7	8	3	19	16	A total of nineteen (19) international coordination and collaboration activities with international entities were conducted to adopt/observe and strengthen standard practices and issuances related to data protection and privacy: (1) Eleven (11) Association of South-East Asian Nations (ASEAN)-related Meetings (2) Asia Pacific Economic Cooperation (APEC), (3) Thirty-eight (38) Global Privacy Assembly (GPA) meetings (4) 53rd APPA forum on June 2020; (5) 36 ASEAN Digital Data Governance meetings; (6) Joint Cyber Security Working Group; (7) Global Privacy Day - High Level Lunchtime Roundtable, Washington DC, 28 Jan 2020; (8) COE Data Protection Views from Strasbourg 1-3 July 2020; (9) CBPR - Expansion Meeting; (11) GPA COVID-19 Tracktorre Meetings 28 August 2020; (12) ASEAN Data Protection and Privacy Forum, 18-19 August 2020; (13) Sixteen (16) APEC Related Meetings; (14) ADGSOH Leader's Information Meeting 16 Sept 2020; (15) OECD-GPA COVID-19 Workshop, 16 Sept; (16) UNDP - Japan Covid-19 Project Board Meeting 08 September 2020; (17) Meeting with Facebook, 16 October 2020 (18) ICO COVID-19 Roundtable Meeting, 18 November 2020; (19) Council of Europe 51st Bureau Meeting, 16-18 December 2020.	

Prepared By: Sgt. SUSANA O. ABADA
 Planning Officer
 Date: 2021-01-15 13:09:33.0

In coordination with: Sgt. JOHN HENRY D. NAGRE
 Deputy Privacy Commissioner and Concurrent OIC- Director IV, Finance Administrative Office
 Date: 2021-01-15 13:09:33.0

Approved By: RAYMUNDE E. LIBORO
 Agency Head
 Date: 2021-01-19 12:35:22.0