

**QUARTERLY PHYSICAL REPORT OF OPERATION**  
**As of June 30, 2020**

Department: Department of Information and Communications Technology  
 Agency: National Privacy Commission  
 Organization Code (UACS) : 37 003 00000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
REGULATORY AND ENFORCEMENT PROGRAM	3101000000000												
OO : Privacy and data security in information and communication systems supported and enhanced.													
Outcome Indicators													
1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better.		70%	70%	70%	70%	70%	-	83%			83%	13%	Obtained 83% satisfaction rating from 1,385 respondents during the 3rd National Data Privacy Conference held via a video teleconference on 29 May 2020 in celebration of the Privacy Awareness Week (PAW) 2020.
2. Number of private sectors and government agencies checked for DPA compliance.		20	30	30	20	100	79	173			252	152	Under the Enhanced Data Privacy Compliance and Monitoring Program, (a) 173 organizations (130 private and 43 government), were checked for DPA compliance thru privacy sweeps; (b) 22,958 Data Processing Systems registered; 22,535 Data Protection Officers (DPOs) registered composed of 10,139 organizations and 12,396 individual professionals; (c) 3,852 certificates of registration with complete requirements issued; and (d) 1 compliance advocacy briefing conducted.

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Output Indicators													
1. Number of Public Information/Education Projects implemented.		2	4	4	2	12	7	5			12	0	Data Privacy Act (DPA) nationwide awareness campaign comprising of the following activities: (a) 3rd National Data Privacy Conference, May 29,2020, 2000 pax; (b) 7 Data Privacy Council Meetings; (c) 158 NPC Stakeholders Consultative Meetings; (d) 122 NPC Speaking Engagements (by invitation); (e) NPC Social Media Campaign consist of 47 Facebook posts with 96,203 likes, 55 tweets with 3,150 Twitter followers and 28 Instagram posts; (f) Public Affairs / Media-Related Activities comprising of 1,313 pick-ups & mentions and 37 Public relation activities; (g) 17 Advisory Opinions Issued; (h) Privacy Wall Forum app with 580 member users from 22 sectors; (i) Public assistance thru emails, walk-ins, calls, social media messages; (j) website visits with an average of 129,189 monthly visits; (k) 14 Public Health Emergency (PHE) bulletins - NPC Response to COVID-19; (l) DOH-NPC Joint Circular Nos. 001 and 002 on Telemedicine - government's response to the Health Care System.
2. Percentage of requests for technical assistance responded to within the prescribed time frame.		75%	75%	75%	75%	75%	98%	99%			99%	24%	Per cumulative report , 99% or 40,283 out of 40,315 queries thru emails, walk-ins calls, AskPriva app, and social media messages were acted upon, including requests for advisory opinions and position papers on the implication and interpretation of the provisions RA10173, its IRR, NPC issuances and other data privacy laws.

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3. Percentage of complaints and investigations resolved.		65%	65%	65%	65%	65%	92%	90%			90%	25%	Per cumulative report, 90% or 9,811 out of 10,942 complaints received on privacy-related concerns and cases were acted upon, handled and investigated.
4. Number of international membership or cooperation.		0	1	1	1	3	1	7			8	5	International coordination and collaboration activities with international entities are strengthened to adopt/observe standard practices and issuances related to data protection and privacy : (1) Association of South-East Asian Nations (ASEAN), (2) Asia Pacific Economic Cooperation (APEC), (3) Global Privacy Assembly (GPA) Taskforce on Covid-19 - NPC Commissioner Liboro was designated as Chair; (4) 53rd APPA forum on June 2020; (5) 36 ASEAN Digital Data Governance meetings;(6) Joint Cyber Security Working Group; (7) Global Privacy Enforcement Network (GPEN); (8) World Bank Group Data Privacy Day - High-Level Lunchtime Roundtable, Washington DC, 28 Jan 2020.

Prepared By:

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Approved By:

  
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